

# Relief and Rehabilitation Network

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# Network Paper 13

Getting On-Line in Emergencies:

A Guide and Directory to the  
Internet for Agencies involved in  
Relief and Rehabilitation

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# Directory

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## 1. Internet Tools

These 'tools' help the user find desired information on the Internet by means of, for example, indexes or search software. It is strongly recommended to include search tools within your 'bookmarks'.

Tool	Description	Address (email/internet)
Deja News Research Service	Search engine for newsgroups	<a href="http://www.dejanews.com">http://www.dejanews.com</a>
Devline	Resource index from the Institute of Development Studies (IDS), an independent UK-based research institute; information and databases on development	<a href="http://www.ids.ac.uk">http://www.ids.ac.uk</a>
ELDIS	Again produced by IDS, with a wealth of information and resources on development	<a href="http://www.ids.ac.uk/eldis">http://www.ids.ac.uk/eldis</a>
Netscape Search	This gives access to all the latest search engines including Lycos and Yahoo.	<a href="http://home.netscape.com/home/internet-search.html">http://home.netscape.com/home/internet-search.html</a>
Lycos	General Web search engine for finding documents either by title or content.	<a href="http://www.lycos.com">http://www.lycos.com</a>
Yahoo	Probably the best of the search engines on the Web, again searches by content or title of document. As it has been around the longest, it tends to be the most comprehensive	<a href="http://www.yahoo.com">http://www.yahoo.com</a>
Mailbase	Academic mailing list from the UK, useful for research and discussion groups	<a href="http://mailbase.ac.uk">http://mailbase.ac.uk</a>
All You Need is E-mail	Allows users to request WWW pages via email when they do not have the telecommunications equipment and connection capable of running a full Internet service. Tends to be slow.	<a href="http://www.hw.ac.uk/libWWW/libram/allyou.html">http://www.hw.ac.uk/libWWW/libram/allyou.html</a>

## 2. 10 Recommended Sites

The following ten addresses contain both valuable information in their own right, and also represent useful '*jumping off sites*'. We recommend users try them out as a first step. They are not listed in any particular order.

<i>Source</i>	Description	Address (email/internet)
Emergency Humanitarian Action Homepage	A division of the World Health Organisation. Provides information on WHO emergency focal points, an update of its relief and rehabilitation activities on a country basis, emergency preparedness and contacts for regional offices of the WHO.	<a href="http://www.who.ch/programmes/eha/eha_home.html">http://www.who.ch/programmes/eha/eha_home.html</a>
ELDIS (IDS Electronic Development Information Service)	This is up-to-date and easy to use. Extensive resources on many aspects of development, disasters and conflicts including comprehensive country reports and good links to other useful information, eg. course guide on development studies. It tends to focus more on development issues than emergencies, but offers good overall geographical and background information.	<a href="http://www.ids.ac.uk/eldis/">http://www.ids.ac.uk/eldis/</a>
EPIX (Emergency Preparedness Information eXchange)	Operated by the Centre for Policy Research on Science and Technology (CPROST) in Canada, it provides: emergency situation and news reports; information on disaster management organisations; education and training; emergency communication; medicine and resource centres with connections to databases at disaster preparedness centres. Emphasis on natural disasters rather than complex emergencies.	<a href="http://hoshi.cic.sfu.ca/~anderson/index.html">http://hoshi.cic.sfu.ca/~anderson/index.html</a>
Humanitarian Crisis Web	Also known as ReliefWeb and provided by the UN Department of Humanitarian Affairs. It provides situation reports on DHA operations. There is comprehensive coverage of those countries and emergencies listed, but the list of countries is not very extensive: Angola, Azerbaijan, Colombia, Malawi and Sudan as of February 1996. This is currently under review following comments solicited on its structure.	<a href="http://www.unicc.org/relief">http://www.unicc.org/relief</a>
Human Rights Resource page	Comprehensive information on human rights with links to all resources and organisations on the Internet that have human rights involvement in Africa, Asia, Latin America and the Middle East.	<a href="http://www.traveller.com/~hrweb/resources.html">http://www.traveller.com/~hrweb/resources.html</a>

<i>Source</i>	Description	Address (email/internet)
FEMA (Federal Emergency Management Agency)	Washington-based organisation which provides good information related to preparing for, and coping with, disasters. Also provides news on ongoing situations predominantly concerned with natural disasters. Mainly US related information, with close links to eg. the US fire service and the US Red Cross.	<a href="http://www.fema.gov/homepage.html">http://www.fema.gov/homepage.html</a>
International Federation of Red Cross and Red Crescent	Home page of the International Federation of the Red Cross with details of national societies' activities around the world, publications and resources on disaster preparedness and management - including emergency relief, health and social assistance. A pretty neutral and reliable source of information with a long history of experience in emergencies.	<a href="http://www.ifrc.org">http://www.ifrc.org</a>
PAHO (Pan American Health Organisation) on Emergency Preparedness and Disaster Relief	Also based in Washington, this is an international public health agency which provides country health profiles, disaster situation reports, as well as contact points for disaster coordinators for Central America, the Caribbean and South America. It collaborates with governmental and non-governmental agencies with the objective of strengthening national and local health systems (disease, sanitation, public health). Also provides information on emergency preparedness, technical information and PAHO publications.	<a href="http://www.paho.org">http://www.paho.org</a>
Disaster Information Resource Project	Situation and status reports on ongoing disasters. This site is part of 'Volunteers in Technical Assistance' who work to improve technology transfer. DIRP offers some useful reference material.	<a href="http://www.vita.org/disaster/disaster.html">http://www.vita.org/disaster/disaster.html</a>
APC (Association for Progressive Communication)	Home page of APC with links to all individual networks. A key site for both specific information and general links to a wealth of organisations working in the fields of humanitarian, environmental and development assistance. It is also multilingual.	<a href="http://www.igc.org/igc/apc.html">http://www.igc.org/igc/apc.html</a>

### 3. Disaster and Relief Organisations



Primary sites of organisations working directly in the field of disasters and relief.

### 3.1 Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Amnesty International	Amnesty Home Page for activities and reports. Currently rather limited information available.	<a href="http://www.amnesty.org">http://www.amnesty.org</a> <b>OR,</b> <a href="http://www.igc.apc.org/igc/amnesty.html">http://www.igc.apc.org/igc/amnesty.html</a>
CARE	CARE (one of the world's largest relief agencies) home page for activities, situation reports and access to other resources.	<a href="http://www.care.org">http://www.care.org</a>
CROP (Church World Service)	This site is currently unavailable, but should reappear	<a href="http://www.netmarket.com/igc/apc.html">http://www.netmarket.com/igc/apc.html</a>
DisasterNet	Information about current and past disasters with good links to other resources, albeit predominantly US based.	<a href="http://www.disaster.org">http://www.disaster.org</a>
Doctors without Borders	Home page of Doctors without Borders and its activities. Currently unavailable.	<a href="http://www.intac.com/pubservice/rwanda/HORN/rwanda/fund/dwb.html">http://www.intac.com/pubservice/rwanda/HORN/rwanda/fund/dwb.html</a>
GEOWARN (Global Emergency Observation Warning and Relief Network)	This site is unstable and access is sometimes difficult.	<a href="http://www.ghcc.msfc.nasa.gov:5678/GEOWARN/homepage.html">http://www.ghcc.msfc.nasa.gov:5678/GEOWARN/homepage.html</a>
HazardNET Home Page	An experimental site, the product of an International Emergency Reduction, Readiness and Response System project. It offers a map on entry to the page to help identify areas of disaster/emergency.	<a href="http://hoshi.cic.sfu.ca/~hazard">http://hoshi.cic.sfu.ca/~hazard</a>
Humanitarian Home Page	An almost one man show, set up by a PhD student from the Department of Politics at Aberystwyth University, it is an independent page with useful links to aid organisations and resources.	<a href="http://www.aber.ac.uk/~bbr94">http://www.aber.ac.uk/~bbr94</a>
Human Rights Home page	Again, an almost one man show. Informative and up to date with good resources and links.	<a href="http://www.intac.com/PubService/human_rights/LIST/longlist.html">http://www.intac.com/PubService/human_rights/LIST/longlist.html</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
HungerWeb	The product of a Brown University (Rhode Island) study, offering an exchange of ideas on the causes and solutions to hunger. Useful site containing articles and research resources, advocacy materials and policy documents.	<a href="http://www.hunger.brown.edu/hungerweb">http://www.hunger.brown.edu/hungerweb</a>
IANWeb (International Affairs Network)	US University based, set up in August 1994 to enhance the institutional capacity of International Relations and International Affairs schools. An up to date and useful resource site.	<a href="http://www.pitt.edu/~ian/ianres.html">http://www.pitt.edu/~ian/ianres.html</a>
INCORE	Initiative on Conflict Resolution and Ethnicity offers reports and links to other sites.	<a href="http://www.incore.ulst.ac.uk/inc.info.html">http://www.incore.ulst.ac.uk/inc.info.html</a>
INTAC Access Corporation	Information on human rights, although slightly out of date - the most recent entry found was March 1995.	<a href="http://www.intac.com/PubService/human_rights">http://www.intac.com/PubService/human_rights</a>
InterAction	US coalition of 150 non-profit organisations provides news, sitreps, publications and useful links for disasters and other humanitarian information.	<a href="http://www.interaction.org/disasters.html">http://www.interaction.org/disasters.html</a>
International Rescue Corps	Home page of IRC.	<a href="http://www.demon.co.uk/irc/irc1.html">http://www.demon.co.uk/irc/irc1.html</a>
MAP Worldwatch	A non-profit Christian relief and development organisation with offices in North America, Latin America, Africa and Asia. Limited resources on disasters but good links to others.	<a href="http://www.map.org/crises.html">http://www.map.org/crises.html</a>
OneWorld Online	A joint initiative run by journalists and NGOs on global themes such as AIDS and human rights. A project of the OneWorld broadcasting trust. Involves a number of VIPs eg. Terry Waite, and HRH Prince of Jordan. A key site for links to a wide range of non-governmental organisations.	<a href="http://www.oneworld.org">http://www.oneworld.org</a>
Overseas Development Institute	An independent charitable research institute. The page offers access to information on specific countries, programmes and research projects. <b>A great site! with links to the Relief and Rehabilitation Network.</b>	<a href="http://www.oneworld.org/odi">http://www.oneworld.org/odi</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
OXFAM	Home page for OXFAM and its activities. Again good resources and reports.	<a href="http://www.oneworld.org/oxfam">http://www.oneworld.org/oxfam</a>
ReliefNet	Humanitarian relief resources, mainly related to the US but some useful links.	<a href="http://www.relief.org">http://www.relief.org</a>
ResponseNet	Serves humanitarian purposes through the application of information technology with a focus on operational data - for example, the provision of map software.	<a href="http://www.response.org">http://www.response.org</a>
Rwanda Crisis Net	Resources on current Rwandan situation. This site is currently down but should be restored soon.	<a href="http://www.intac.com/PubService/rwanda">http://www.intac.com/PubService/rwanda</a>
Save the Children Fund	SCF Home Page and activities.	<a href="http://www.oneworld.org/scf/">http://www.oneworld.org/scf/</a>
UNICEF	UNICEF Home Page and activities.	<a href="http://www.unicef.org">http://www.unicef.org</a>
USAID Home Page	USAID Home Page and activities. Department of Federal US Government - main agency for aid and assistance worldwide to 'advance and further US political and economic interests'. Concentration on improving health, economic growth, environmental protection and supporting democracy. Quite good resources.	<a href="http://www.info.usaid.gov">http://www.info.usaid.gov</a>

#### **4. Education Resource Sites Relating to Disasters/Emergencies**

##### **4.1 Web Sites**

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
British Library for Development Studies	Good resources but not all electronic	<a href="http://www.ids.ac.uk/blds/blds.html">http://www.ids.ac.uk/blds/blds.html</a>
Carter Centre at Emory University	Currently unavailable.	<a href="http://www.emory.edu/CARTER_CARTER/homepage.html">http://www.emory.edu/CARTER_CARTER/homepage.html</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Disaster Management Centre (Wisconsin University)	Educational resources, information on training courses, good links.	<a href="http://epdwww.engr.wisc.edu/dmc">http://epdwww.engr.wisc.edu/dmc</a>
Global Security Programme	Cambridge based, publishes the electronic Journal of Humanitarian Affairs - no apparent links to other resources.	<a href="http://www.gsp.cam.ac.uk">http://www.gsp.cam.ac.uk</a>
Disaster Research	Newsletter from Natural Hazard Research and Application Center in Boulder.	<a href="http://lorax.geog.unc.edu/geogdocs/envdocs/currentdr.html">http://lorax.geog.unc.edu/geogdocs/envdocs/currentdr.html</a>
Disaster Research Centre	Research and resources from University of Delaware	<a href="http://www.udel.edu/nikidee/drc.html">http://www.udel.edu/nikidee/drc.html</a>
Graduate School of International Relations, University of Kent	Useful site with access to resources and publications, as well as information on courses.	<a href="http://snipe.ukc.ac.uk/international/">http://snipe.ukc.ac.uk/international/</a>
IDS (Institute of Development Studies)	Based at the University of Sussex, UK, although an independent charitable organisation. Offers research and teaching information, a newsletter and useful links.	<a href="http://www.ids.ac.uk/ids/ids.html">http://www.ids.ac.uk/ids/ids.html</a>
Natural Hazards Centre	Very useful site with information and research resources on reducing disaster damage and suffering.	<a href="http://adder.colorado.edu/~hazctr/Home.html">http://adder.colorado.edu/~hazctr/Home.html</a>
Refugee and Aid Agencies		<a href="http://www.essex.ac.uk:80/">http://www.essex.ac.uk:80/</a>
Refugees Studies Programme	Based at Oxford University, although independently funded, publishes articles and reports.	<a href="http://info.ox.ac.uk/~rspnet">http://info.ox.ac.uk/~rspnet</a>
Swedish Peace Research Institute (SIPRI)	Respected, independent source of accurate data and interesting analysis on the scale and dynamics of conflict resolution.	<a href="http://www.sipri.se">http://www.sipri.se</a>

## 4.2 Gopher

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Disaster Research Centre	Berkeley University study centre with good resources.	gopher://gopher.nisee.ce.berkeley.edu: 70/11/drc

## 5. Resource Sites Relating to Disasters/Emergencies

### 5.1 Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
4th World Documentation Project	Human rights issues involving indigenous people.	<a href="http://www.halcyon.com/FWDP/fwdp.html">http://www.halcyon.com/FWDP/fwdp.html</a>
BUBL (Bulletin Board for Libraries) information service Web server	Excellent site offering a subject tree, with subject-based links to other resources.	<a href="http://www.bubl.bath.ac.uk/BUBL/Socwelfare.html">http://www.bubl.bath.ac.uk/BUBL/Socwelfare.html</a>
Code of Conduct for IFRC in Disaster Relief	Red Cross policy/behavioural guidelines on working in relief situations.	<a href="http://www.ifrc.org/code/code.html">http://www.ifrc.org/code/code.html</a>
Current Disasters	Red Cross disaster relief news - up to date information on most disasters/complex emergencies.	<a href="http://www.crossnet.org/arc/whats_new/disaster">http://www.crossnet.org/arc/whats_new/disaster</a>
DARE, UNESCO	UN social science database with quarterly updates.	<a href="http://www.incore.ulst.ac.uk/metadata/dare.html">http://www.incore.ulst.ac.uk/metadata/dare.html</a>
Disaster Communication Model	Designed to give the response and recovery community a starting point for considering important factors and methods for managing emergency information.	<a href="http://hoshi.cic.sfu.ca/~stingley">http://hoshi.cic.sfu.ca/~stingley</a>
Disaster Relief and Emergency Service	Site for billing notices, but seems to be sporadic.	<a href="http://www.cs.colorado.edu/homes/mcbryan/public_html/bb/379/summary.html">http://www.cs.colorado.edu/homes/mcbryan/public_html/bb/379/summary.html</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Disaster Preparedness		<a href="http://155.187.10.12/disaster/disaster.html">http://155.187.10.12/disaster/disaster.html</a>
Emergency Management WWW and Gopher Sites	Good site with a of stream of useful links.	<a href="http://hoshi.cic.sfu.ca/~hazard">http://hoshi.cic.sfu.ca/~hazard</a>
ERCOMER (European Research Centre on Migration and Ethnic Relations)	University based, up to date and academically interesting on ethnicity and issues.	<a href="http://www.ruu.nl/ercomer">http://www.ruu.nl/ercomer</a>
Global Emergency Medicine Archives	Medical database	<a href="http://herbst7.his.ucsf.edu">http://herbst7.his.ucsf.edu</a> <b>OR</b> , <a href="http://solaris.ckm.ucsf:8081">http://solaris.ckm.ucsf:8081</a>
Great Horn Information Exchange	USAID based - useful site with a collection of information on Southern Africa.	<a href="http://www.info.usaid.gov">http://www.info.usaid.gov</a>
Home Page of Disasters	Predominantly US based with good medical links.	<a href="http://norden1.com/~churton/disaster.html">http://norden1.com/~churton/disaster.html</a>
HungerWeb Researchers Site	Excellent country specific information and links eg. background information on current conflicts, reports etc.	<a href="http://netspace.org/hungerweb/HW/researchers.html">http://netspace.org/hungerweb/HW/researchers.html</a>
Information Axis	Catalogue of humanitarian publications (there is a charge). Difficult to access.	<a href="http://www.infoaxis.org">http://www.infoaxis.org</a>
IDNDR (International Decade for Natural Disaster Reduction)	Reports and conference papers on the IDNDR, although somewhat limited.	<a href="http://hoshi.cic.sfu.ca/~hazard/idndr.html">http://hoshi.cic.sfu.ca/~hazard/idndr.html</a>
International Refugee Documentation Network	Resources about the condition and status of refugees. Currently unavailable. Has files about a number of areas and access to others eg. Amnesty.	<a href="http://www.incore.ulst.ac.uk/metadata">http://www.incore.ulst.ac.uk/metadata</a>
Journal of Humanitarian Affairs	Regular journal published by the Global Security Programme (see above) with good resources links. Recent difficulty in accessing.	<a href="http://www.jha.cam.ac.uk">http://www.jha.cam.ac.uk</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
NDRD Home page	Good database on natural disasters	<a href="http://www.gsfc.nasa.gov/ndrd/cgi/ndrd">http://www.gsfc.nasa.gov/ndrd/cgi/ndrd</a>
Provincial Emergency Programme	Part of a British Columbia Ministry of the Attorney General. Deals with awareness, preparedness response and recovery from disasters.	<a href="http://hoshi.cic.sfu.ca/~pep/index.html">http://hoshi.cic.sfu.ca/~pep/index.html</a>
UNV in Humanitarian Relief and Rehabilitation	Directory of all UN organisations worldwide and the fields in which different departments are involved. Quite handy.	<a href="http://suna.unv.ch">http://suna.unv.ch</a>
UWEX Disaster Handbook for Extension Agent	Access to practical information on dealing with natural disasters	<a href="http://wisdom.uwex.edu/~cenews">http://wisdom.uwex.edu/~cenews</a>
Virtual Library on Migration and Ethnic Relations	Same as ERCOMER - see above	<a href="http://www.ruu.nl/ercomer/wwwv/wwwvlmer.html">http://www.ruu.nl/ercomer/wwwv/wwwvlmer.html</a>
WWW guide to emergency services	Documents, photos, training, resources and links. Up to date.	<a href="http://www.catt.citri.edu.au/emergency">http://www.catt.citri.edu.au/emergency</a>

## 5.2 Gopher Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Asian Disaster Preparedness Centre	Mail centre with news broadcasting awareness and understanding of disaster hazards in Asian disasters	<a href="gopher://emailhost.ait.ac.th:70/11/ait/GenInfo/ADPC">gopher://emailhost.ait.ac.th:70/11/ait/GenInfo/ADPC</a>
Australian Disaster Management Information Network		<a href="gopher://gopher.vifp.monash.edu/~davidt/admin.html">gopher://gopher.vifp.monash.edu/~davidt/admin.html</a>
Disaster Research Centre	Berkeley University study centre	<a href="gopher://gopher.enisee.ce.berkeley.edu:70/11/drc">gopher://gopher.enisee.ce.berkeley.edu:70/11/drc</a>
IFRC's Gopher	Situation reports and directory of all Red Cross/Crescent organisations	<a href="gopher://gopher.ifrc.org:70/11/">gopher://gopher.ifrc.org:70/11/</a>
Humanitarian Crisis Net UN disaster management	Resources and links on UN activities.	<a href="gopher://gopher.unicc.org:70/11/HWEB">gopher://gopher.unicc.org:70/11/HWEB</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Humanitarian Rights Watch	Access to up-to-date information.	gopher://gopher.igc.apc.org:5000/11/int/hrw
Human Rights Gopher	Access to a wide range of documentation.	gopher://gopher.humanrights.org:5000
IFRC	Red Cross gopher with good resources.	gopher://gopher.vita.org:70/11/disaster/report/intl/fact
International Disaster Gopher	Access to a wide range of documentation.	gopher://marvel.loc.gov:70/11/global/ref/disaster
PAHO	Emergency Preparedness and Disaster Relief	gopher://gopher.paho.org/1/info/ped
USDA Disaster Gopher	Reports, factsheets and general information from US Dept of Agriculture	gopher://zeus.esusda.gov:70/11/disaster
Volunteers in Technical Assistance	Key site with broad links to reactions and responses to disasters.	gopher://gopher.vita.org

### 5.3 Mail Sites

In order to subscribe to a mailing list and receive information, you need to send an email subscription message to the computer hosting the list. For example, to subscribe to the peacekeeping mailing list, send a message reading: *subscribe peacekeeping [your name]* to listproc@gmu.edu. Usually the subject line in such messages is left blank. The address for posting messages on the list and to subscribers, is different. In the above example, the address would be: peacekeeping@gmu.edu. **If you do not wish to annoy others, do not confuse the two.**



<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
DisasterCom Newsletter	To join mailing list, send the following email message, <i>subscribe dera.list</i> [plus your full name] to:	listproc@medicom.norden1.com
Disaster Research Newsletter	Access through EPIX @:  Or to join mailing list, send the following email message, <i>subscribe HAZARDS</i> [plus your full name]to:	http://hoshi.cic.sfu.ca/~anderson/index.html  listproc@lists.colorado.edu

#### 5.4 Newsgroups

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Crosslines	Geneva based quality humanitarian newsletter. A non-profit organisation offering special reports - much of it generated and written by journalists.	http://www.oneworld.org/crosslines
Emergency Services	Problems encountered with access to this location.	news:misc.emerg-services
Human Rights News	INTAC Access Corporation @	http://www.intac.com
Peace Corps	INTAC Access Corporation @	http://www.intac.com

#### 5.5 APC Conferences

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
EMERTEL	International emergency telecommunications	support@gn.apc.org
UN Department of Humanitarian Affairs	Situation reports	list.dha-sitre

### 6. News and Current Information Sites

## 6.1 Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Associated Press	Good coverage of world news	<a href="http://www.trib.com/NEWS/">http://www.trib.com/NEWS/</a>
CNN	US interpretation of world news	<a href="http://www.cnn.com">http://www.cnn.com</a>
Current Disasters	Red Cross disaster relief news	<a href="http://www.crossnet.org/arc/whats_new/disaster/index.htm">http://www.crossnet.org/arc/whats_new/disaster/index.htm</a>
DisasterNet	Information about current and past disasters	<a href="http://www.disaster.org">http://www.disaster.org</a>
IDIN ongoing current information	Mainly natural disaster information, listed by country. Easy to use.	<a href="http://www.disaster.net/ongoing/ongoing.html">http://www.disaster.net/ongoing/ongoing.html</a>
Rwanda Crisis Net	Resources on current Rwandan situation. Currently unstable.	<a href="http://www.intac.com/PubService/rwanda">http://www.intac.com/PubService/rwanda</a>
TASS	Last update noted October 1995, rather limited coverage	<a href="http://www.trib.com/WIRE/TASS/INTERNATIONAL">http://www.trib.com/WIRE/TASS/INTERNATIONAL</a>

## 6.2 Gopher Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Disaster Information	Up to date situation reports on humanitarian assistance	<a href="gopher://gopher.vita.org:70/11/disaster/">gopher://gopher.vita.org:70/11/disaster/</a>

## 7. General Background Resource Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
CGNET	Information on the work of the World Bank	<a href="http://www.worldbank.org/">http://www.worldbank.org/</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Electronic Embassy	Links the Washington DC Embassy with US embassy community around the world. Good for basic contact information on US embassies with some information on foreign affairs,	<a href="http://www.embassy.org">http://www.embassy.org</a>
FAO (Food and Agriculture Organisation)	Information on the organisation and other internal bodies	<a href="http://www.fao.org">http://www.fao.org</a>
Map	Run by the University of Texas - comprehensive catalogue of maps with access to socio-economic maps and statistics	<a href="http://rowan.lib.utexas.edu/Libs/PCL/Map_collection/Map_collection.html">http://rowan.lib.utexas.edu/Libs/PCL/Map_collection/Map_collection.html</a>
Maps	Good collection of world maps	<a href="http://www.yahoo.com/Science/Geography/Maps">http://www.yahoo.com/Science/Geography/Maps</a>
Meta Index for Non-profit Organisations	Comprehensive guide to key NGOs/related organisations in relief, development and the environment	<a href="http://www.duke.edu/~ptavem/Pete.meta-index.html">http://www.duke.edu/~ptavem/Pete.meta-index.html</a>
Progressive Directory@ IGC	Run by the Institute for Global Communications in San Francisco - a coalition of autonomous but affiliated networks worldwide. Need to pay fee to join - information covering peace, labour, economic impact and conflict issues.	<a href="http://www.igc.org">http://www.igc.org</a>
Software	Access to a range of free software	<a href="http://www.webcom.com/power/software.html">http://www.webcom.com/power/software.html</a>
Third World Virtual Library		<a href="http://infocern.ch/hypertext.datasources/by.subject/overview.html">http://infocern.ch/hypertext.datasources/by.subject/overview.html</a>
UNDP	Home page of UNDP and its activities	<a href="http://www.undp.org/">http://www.undp.org/</a>
UN Web and Gopher Servers	Information about the UN: jobs, conferences and news	<a href="http://www.un.org/textindex.html">http://www.un.org/textindex.html</a>
The Virtual Library of International Development		<a href="http://www.synapse.net/~acdio3/indexg/welcome.html">http://www.synapse.net/~acdio3/indexg/welcome.html</a>
Virtual Library		<a href="http://www.3w.org/hypertext/DataSources/bySubject/Overview.html">http://www.3w.org/hypertext/DataSources/bySubject/Overview.html</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
WHO (World Health Organisation)	Good general information on WHO	<a href="http://www.who.ch">http://www.who.ch</a>
World Bank	World Bank Home Page	<a href="http://www.worldbank.org">http://www.worldbank.org</a>

## 8. Subjects Relating to Disasters

### 8.1 General: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Yahoo	Society and culture, environment and nature, disasters. Offers quite a good directory on natural disasters. Best to use this shortened address and go into <i>environment</i> or <i>disasters</i> once you are there.	<a href="http://www.yahoo.com/">http://www.yahoo.com/</a>

### 8.2 General: Gopher

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Emergency management		<a href="gopher://gopher.disaster.cprost.sfu.ca.5555">gopher://gopher.disaster.cprost.sfu.ca.5555</a>

### 8.3 General: Mailbase

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
	Mail list for general information on disasters	<a href="mailto:disaster-all">disaster-all</a>
	Mail list about effects of disasters on development	<a href="mailto:disaster-3rd-world-dev">disaster-3rd-world-dev</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
	Mail list for news on disaster preparedness and management	disaster news
	Mail list for spatial decision support systems in disaster support and management	disaster-sdss
	Mail list dealing with design and software for teaching about hazards/disasters	disaster-teaching-software
	Mail list for natural hazards	natural-hazards-disasters

#### 8.4 Conflict/Peace/Peacekeeping: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Comprehensive Links to Human Rights	Links to Amnesty International information and quite up to date	<a href="http://www.idt.unit.no/~isfit/human.rights.html">http://www.idt.unit.no/~isfit/human.rights.html</a>
ConflictNet	Gives similar information to APC directory on IGC	<a href="http://www.igc.apc.org/conflictnet">http://www.igc.apc.org/conflictnet</a>
Consortium on Peace Research, Education and Development		<a href="http://www.igc.apc.org/copred">http://www.igc.apc.org/copred</a>
Global Security Programme	Research organisation based at Cambridge University	<a href="http://www.gsp.cam.ac.uk/newgsp.html">http://www.gsp.cam.ac.uk/newgsp.html</a>
International Disaster Relief Resources	Useful links	<a href="http://www.contact.org/relief.html">http://www.contact.org/relief.html</a>
Journal of Humanitarian Assistance		<a href="http://www.jha.cam.ac.uk">http://www.jha.cam.ac.uk</a>
Nonviolence International		<a href="http://www.igc.apc.org/ni">http://www.igc.apc.org/ni</a>
PEACE and CONFLICT Home Page	Key site for resources and links	<a href="http://csf.colorado.edu/peace/index.html">http://csf.colorado.edu/peace/index.html</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
PeaceNet	Home page of PeaceNet with excellent resources and links	<a href="http://www.igc.apc.org/peacenet">http://www.igc.apc.org/peacenet</a>
Peace, Disarmament and Arms control		<a href="http://www.cfcsc.dnd.ca/links/peace/index.html">http://www.cfcsc.dnd.ca/links/peace/index.html</a>
Peacekeeping and Ethnic Conflict	Good resources and links	<a href="http://csf.colorado.edu/peace/index.html">http://csf.colorado.edu/peace/index.html</a>
Peace Studies at Acadia University		<a href="http://ace.acadiau.ca/arts/peace/home.html">http://ace.acadiau.ca/arts/peace/home.html</a>
Peace Studies Department, Bradford University		<a href="http://www.brad.ac.uk/acad/peace/home.html">http://www.brad.ac.uk/acad/peace/home.html</a>
Programme on Peacekeeping Policy, George Madison University	Good resources, maps and reports	<a href="http://ralph.gmu.edu/cfpa/peace/peace.html">http://ralph.gmu.edu/cfpa/peace/peace.html</a>
OSCE (Organisation for Security and Cooperation in Europe)	Home page of OSCE and information on High Commission for National Minorities	<a href="http://marvin.stc.nato.int:70/00/otherinternational/csce/HCNM">http://marvin.stc.nato.int:70/00/otherinternational/csce/HCNM</a>
United Nations and Conflict Management in a Complex World		<a href="http://www.ccsr.uiuc.edu/people/gmk/projects/uncmcw">http://www.ccsr.uiuc.edu/people/gmk/projects/uncmcw</a>
United States Institute of Peace	Information on dispute resolution	<a href="http://witloof.sjsu.edu/peace/conflict.html">http://witloof.sjsu.edu/peace/conflict.html</a>

### **8.5 Conflict/Peace/Peacekeeping: Gopher Sites**

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Institute on Global Conflict and Cooperation, University of California		<a href="gopher://irpsserv26.ucsd.edu:70/1D-1%3A33868%3AAbout%20IGCC">gopher://irpsserv26.ucsd.edu:70/1D-1%3A33868%3AAbout%20IGCC</a>

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Peace and Conflict Research Group	Good resources with wide links	gopher://csf.colorado.edu/11/peace
Peace and Conflict Studies at Manchester College		gopher://gopher.igc.apc.org:70/00/orgs/pcmc
Peace list and Archive		gopher://csf.colorado.EDU:70/11/peace
Programs in Peace Studies And Conflict Resolution		gopher://gopher.uidaho.edu:70/UI_gopher/peace
United Nations Peacekeeping Missions	Situation reports	gopher://gopher.undp.org/1/unearth/pko

## 8.6 Conflict/Peace/Peacekeeping: Newsgroups

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Humanitarian Rights News		news:soc.rights.human
Peace Corps		news:bit.org.peacecorp

## 8.7 Conflict/Peace/Peacekeeping: Mailbase

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
	Mail list for theories and cases of international conflicts	int-conflict-studies

## 8.8 Conflict/Peace/Peacekeeping: Mail list

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
	Mail list for peace keeping research. To access list, email:	peacekeeping@gmu.edu
	To join mailing list, send email with message, <i>subscribe PEACEKEEPING</i> [plus your full name] to:	listproc@gmu.edu

## 8.9 Conflict/Peace/Peacekeeping: APC Conferences

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
	Summary of articles in specialist publications relating to current and potential conflicts	fhitr.summary

## 8.10 Cyclones/Hurricanes: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Current Hurricane Information	Excellent site with good links and visual support for keeping abreast of hurricane movements and impacts	<a href="http://lumahai.soest.hawaii.edu/tropical_weather">http://lumahai.soest.hawaii.edu/tropical_weather</a>
Hurricane Tracking Map		<a href="http://www.intellicast.com/weather/usa/track.gif">http://www.intellicast.com/weather/usa/track.gif</a>
Tropical Cyclone Summary	Weekly	<a href="http://julius.ngdc.noaa.gov/dmsp/TCYCLONE/weekly.html">http://julius.ngdc.noaa.gov/dmsp/TCYCLONE/weekly.html</a>
WeatherNet		<a href="http://cirrus.sprl.umich.edu/wxnet/tropical.html">http://cirrus.sprl.umich.edu/wxnet/tropical.html</a>
Weather Source	Comprehensive	<a href="http://www.webspace.com/~vision/weather.html">http://www.webspace.com/~vision/weather.html</a>



## 8.11 Drought: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Climate		<a href="http://www.ids.susx.ac.uk:80/eldis/clim/cli_elec.html">http://www.ids.susx.ac.uk:80/eldis/clim/cli_elec.html</a>
Climate Research Centre (UEA)		<a href="http://www.uea.ac.uk">http://www.uea.ac.uk</a>
Desertification		<a href="http://www.ids.ac.uk/eldis/deser/deser.html">http://www.ids.ac.uk/eldis/deser/deser.html</a>
Ecoclimate Change Newsletter	Regular information on climatology	<a href="http://www.igc.apc.org/climate/Eco.html">http://www.igc.apc.org/climate/Eco.html</a>
Tiempo	Global warming and the Third World newsletter	<a href="http://www.cru.uea.ac.uk/cru/tiempo/index.html">http://www.cru.uea.ac.uk/cru/tiempo/index.html</a>
UNEP International Convention to Combat Desertification and Drought		<a href="http://www.unep.ch/incd/27eng.html">http://www.unep.ch/incd/27eng.html</a>
World Climate Monitoring Centre		<a href="http://www.wcmc.org.uk">http://www.wcmc.org.uk</a>

## 8.12 Early Warning Systems: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Early Warning System	This will lead to sites relating to Agriculture and Food, Environment, Geophysical, Health, Humanitarian, Meteorological, Radiation and Atomic issues, Refugees and Mass Population Movements, and USAID Famine EWS	<a href="http://www.ids.ac.uk/eldis/disast/ews.html">http://www.ids.ac.uk/eldis/disast/ews.html</a>

## 8.13 Earthquakes: Web Site

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Earthquakes	Excellent site with extensive links	<a href="http://www.nwlink.com/epicenter/links.html">http://www.nwlink.com/epicenter/links.html</a>

#### 8.14 Floods: Web Site

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
ALERT Flood Warning		<a href="http://www.io.com/~rooke/alert/alert.html">http://www.io.com/~rooke/alert/alert.html</a>

#### 8.15 Health: Web Site

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
David Baldwin's Trauma Information Page	Very extensive site on trauma related issues	<a href="http://gladstone.uoregan.edu/~dub/trauma.html">http://gladstone.uoregan.edu/~dub/trauma.html</a>
Emergency Medicine	Medical resources	<a href="http://galaxy.einet.net/galaxy/Medicine/Medical_Specialities/Emergency.Medicine">http://galaxy.einet.net/galaxy/Medicine/Medical_Specialities/Emergency.Medicine</a>
Global Emergency Medicine Archives		<a href="http://herbst7.his.ucsf.edu">http://herbst7.his.ucsf.edu</a>
Global Health Disaster Network		<a href="http://www.pitt.edu/HOME/GHNet/GHNet.html">http://www.pitt.edu/HOME/GHNet/GHNet.html</a>

## 8.16 Health: Mail list

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Mail list for medical issues relating to disaster response, planning and mitigation	To join mailing list, send the following email message, <i>subscribe disastermed</i> [plus your email address] to:	listserv@medicom.norden1.com

## 8.17 Hunger/Famine: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
HungerWeb	Excellent site with wide range of good resources	<a href="http://www.hunger.brown.edu/hungerweb">http://www.hunger.brown.edu/hungerweb</a>
USAID Famine EarlyWarning System		<a href="http://www.info.usaid.gov/fews/fews.html">http://www.info.usaid.gov/fews/fews.html</a>
World Hunger Relief Foundation	Basic information about WHRF	<a href="http://www.csi.nb.ca/geb/hunger1.html">http://www.csi.nb.ca/geb/hunger1.html</a>

## 8.18 Refugees: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
International Colloquium on Status of Refugees	Reports	<a href="http://www.ufsia.ac.be/ufsia/conflaw.html">http://www.ufsia.ac.be/ufsia/conflaw.html</a>
Refugee Resources	Good links and useful resources	<a href="http://www.carleton.ca/~cmckie/refugee.html">http://www.carleton.ca/~cmckie/refugee.html</a>
Refugees Studies Programme	Excellent resources	<a href="http://info.ox.ac.uk/~rspnet">http://info.ox.ac.uk/~rspnet</a>
Refworld		<a href="http://www.unicc.org/unhcr.cdr/welcome.html">http://www.unicc.org/unhcr.cdr/welcome.html</a>

## 8.19 Refugees: Gopher Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
National Network for Immigration and Refugee Rights	Advocacy network for US immigrants and refugees	gopher://gopher.igc.apc.org/0ftp%3aftp.igc.apc.org%40/pub/orgs_on_igc/nnirr
Refugees and Homeless		gopher://gopher.igc.apc.org/11/peace/immig.gopher
Working Group on Refugees	Presentation to Institute on Global Conflict and Cooperation	gopher://irpsserv26.ucsd.edu:70/0F_1%3a34544%3aAdelman_Refugee

## 8.20 Refugees: APC Conferences

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
UNHCR		irene.csr51
UNHCR discussion on Refugees		irene.forum
UNHCR - CDR		irene.ijrl
UNHCR - CDR		irene.info
UNHCR		irene.unhcrpi
Vereniging Humanitarian Project Conference on Legislation related to Refugees		vhp.refugee

## 8.21 Volcanoes: Web Sites

<i>Source</i>	<i>Description</i>	<i>Address (email/internet)</i>
Electronic Volcanoes	Maps, radar images and photos	<a href="http://www.dartmouth.edu/pages/rox/volcanoes/electronic.html">http://www.dartmouth.edu/pages/rox/volcanoes/electronic.html</a>
Michigan Technology University, Volcanoes		<a href="http://www.geo.mtu.edu/volcanoes">http://www.geo.mtu.edu/volcanoes</a>

## 9. Internet Providers in Southern Countries

Due to the lack of full internet connectivity (see Figure 3), the majority of Southern organisations do not have their own web pages. The easiest access is via subscription to the APC directly. This section offers a comprehensive directory of Southern organisations contactable via email. The other organisations listed here provide commercial Internet access.

### 9.1 APC

These are the member organisations. By joining these networks you may obtain access to the much wider affiliated networks that belong to the APC.

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Argentina: Wamani	Address: Talcahuano 325-3F, 1031 Buenos Aires	email: <a href="mailto:apoyo@wamani.apc.org">apoyo@wamani.apc.org</a> Tel: +54 1 382 6842
Brazil: Alternex	This site does have a Web page with resources, in Portuguese Address: Rua Vicente de Souza 29, 22251-071 Rio de Janerio	<a href="http://www.ax.apc.org">http://www.ax.apc.org</a> email: <a href="mailto:support@ax.apc.org">support@ax.apc.org</a> Tel: +55 21 286 0348 Fax: +55 21 286 0541

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Colombia: Colnodo	Address: Avenida 39 No. 14-75, Santafe de Bogata	http://www.colnodo.apc.org/colnodo email: soporte@colnodo.apc.org Tel: +57 1 338 1277 Fax: +57 1 286 1941
Ecuador: Ecualex	Address: Casilla 17 12 566, Calle Ulpiano Paez #118 y Av.Patria edificio FLACSO, 4to piso, Casilla 17 12 566, Quito	email: intercom@ecuanex.apc.org Tel: +593 2 227 014/ 508 277 Fax: +593 2 227 014
Mexico: Laneta	Web page with resources, predominantly in Spanish Address: Insurgences Sur 1228 204, DF, Mexico, CP. 03210	http://www.laneta.apc.org email: soporte@laneta.apc.org Fax: +525 575 5335
Nicaragua: Nicarao	Address: Apartado 3516 Iglesia Carman, 1 cuadra al lago, Managua	email: ayuda@nicarao.apc.org Tel: +505 2 283 188/283 092 Fax: +505 2 281 244
Russia: Glasnet	Web page with resources, mainly in Russian Address: Ulitsa Sadovaya-Chernograizskaya, 4, Suite 16a, 107078 Moscow	http://www.glas.apc.org email: support@glas.apc.org Tel: +7 95 207 0704 Fax: +7 95 207 0889
Slovenia: ZTN	Address: HISTRIA, ABM d.o.o, Resljeva 1, 61000 Ljubljana, Slovenia	email: support@histeria.apc.org Tel: +386 61 133 1402 (office) +386 61 125 0325 (comm. centre) Fax: +386 61 133 1406 (office) +386 61 125 2107 (comm. centre)
South Africa: Sangonet	A good web page with wide resources Address: PO Box 31, 13th Floor Longsback Building, 187 Bree Street, Johannesburg 2000	http://wn.apc.org/sango.html Tel: +27 11 838 6944 Fax: +27 11 492 1058

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Uruguay and Paraguay: Chasque	Address: Casilla Correo 1539, Montevideo 11000	email: support@ax.apc.org Tel: +598 2 496 192 Fax: +598 2 419 222

## 9.2 Africa

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Algeria: AlgeriaNet	Address: 6 Rue Frédéric, MISTRAL Telemly, Algiers	Tel: +213 2 612 715
Algeria: CERIST	Address: Rue des Trois Frères Aissiou, Ben-Aknoun, BP 47 Hydra	email: cerist2@cnuce.cnr.it Tel: +213 2 792 136 Fax: +213 2 792 126
Algeria: EUNet Algeria	Address: Lotissement Benhaddadi, Lot No.58, Villa No.27, Cheraga Tipasa	email: info@Algeria.EU.net Tel: +213 2 369 995 Fax: +213 2 369 791
Botswana : Independent Computer Consultancy		email: bburns@cis.co.za Tel: +267 30 7796 Fax: +276 30 7796
Burkina Faso: ORSTOM	Address: 01 BP 182, Ouagadougou	Tel: +226 30 67 37 Fax: +226 31 03 85
Cameroon: ORSTOM	Address: BP 1857, Yaoundé	Tel: +237 20 15 08 Fax: +237 20 18 54
Congo: ORSTOM	Address: BP 181, Brazzaville	Tel: + 242 83 26 80 Fax: +242 83 29 77
Côte d'Ivoire: ORSTOM		Tel: +225 21 024 3779 Fax: +225 21 024 024 6404

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Egypt: EUNet	Address: 101 Kasr El-Aini, 12th Fl, Cairo	email: info@enstinet.eg.nt Tel: +20 2 355 7253 Fax: +20 2 356 7807
Egypt: Egyptian University Network		http://ritsec.www.com.eg email: info@ritsec.com.eg Tel: +20 2 573 5405 Fax: +20 2 572 8174
Egypt: RitseCom	Address: 11 A Hassan Sabry St, Zamalek, Cairo	http://ritsec.www.com.eg email: tkamel@ritsec.com.eg Tel: +20 2 340 3538 Fax: +20 2 341 2139
Ghana: Chonia Informatica	Address: PO Box C2325, Accra	http://rzunextbetl.unizh.ch email: info@ghana.net Tel: +233 21 669 420 Fax: +233 21 669 420
Ghana: Computer Network Systems		email: tevie@ncs.com.gh Tel: +233 21 220 622 Fax: +233 21 772 279
Kenya: ELCI		email: sysop@elci.gn.apc.org Tel: +254 2 562 015
Madagascar: ORSTOM		Tel: +26 1 233 098 Fax: +26 1 233 098
Mali: ORSTOM		Tel: +223 224 305 Fax: +223 227 588
Mozambique: CIUEM		email: venancio@badla.uem.mz Tel: +258 1 492 601 Fax: +258 1 491 557



<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Niger: ORSTOM		Tel: +227 723 054 Fax: +227 722 804
Senegal: ORSTOM		Tel: +221 323 476 Fax: +221 324 307
Seychelles: ORSTOM		Tel: +248 24 742 Fax: +248 24 508
South Africa: Aztec Information Management	Address: PO Box 6844, Roggebaai 8012, Cape Town	<a href="http://www.aztec.co.za">http://www.aztec.co.za</a> email: <a href="mailto:info@aztec.co.za">info@aztec.co.za</a> Tel: +27 21 419 2690 Fax: +27 21 251 254
South Africa: CIS	Address: PO Box 395, Pretoria 0001	email: <a href="mailto:info@cis.co.za">info@cis.co.za</a> Tel: +27 12 841 2892 Fax: +27 12 841 3604
South Africa: InterAccess	Address: Compustat Ply Ltd, 6 Thicket Rd, Newlands 7700	email: <a href="mailto:info@iaccess.za">info@iaccess.za</a> Tel: +27 21 683 4370 Fax: +27 21 683 4695
South Africa: Internet Africa		<a href="http://www.iafrica.com/iafrica/home.html">http://www.iafrica.com/iafrica/home.html</a> email: <a href="mailto:info@iafrica">info@iafrica</a> Tel: +27 21 683 4370 Fax: +27 21 683 5778
South Africa: The Internet Solution		email: <a href="mailto:info@is.co.za">info@is.co.za</a> Tel: +27 11 447 5566 Fax: +27 11 447 5567
South Africa: NetLine	Address: PO Box 3523, Northcliff 2115, Gauteng	Tel: +27 11 886 6586 Fax: +27 11 786 6081

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
South Africa: PIPEX SA		<a href="http://www.pipex-sa.net">http://www.pipex-sa.net</a> email: <a href="mailto:andrew@pipex-sa.net">andrew@pipex-sa.net</a> Tel: +27 11 233 3200 Fax: +27 11 233 3223
South Africa: PiX		<a href="http://www.pix.za">http://www.pix.za</a> email: <a href="mailto:info@pix.za">info@pix.za</a> Tel: +27 11 678 0097 Fax: +27 11 678 0091
South Africa: SigNet Information System		<a href="http://africa.cis.co.za">http://africa.cis.co.za</a> email: <a href="mailto:cdg@cis.co.za">cdg@cis.co.za</a> Tel: +27 31 732 005 Fax: +27 31 732 005
South Africa: Worldnet Africa		<a href="http://www.iafrica.com/iafrica/home.html">http://www.iafrica.com/iafrica/home.html</a> email: <a href="mailto:info@iafrica.com">info@iafrica.com</a> Tel: +27 21 683 4370 Fax: +27 21 683 5778
Swaziland: eMailbox		Tel: +268 01 290 358 Fax: +268 01 290 358
Togo: ORSTOM		Tel: +228 214 344 Fax: +228 210 343
Uganda: MUKLA	Address: Makerere University, Kampala	email: <a href="mailto:sysop@mukla.gn.apc.org">sysop@mukla.gn.apc.org</a> Tel: +256 41 532 479
Zambia: ZamNet Communications Systems		<a href="http://www.zamnet.zm">http://www.zamnet.zm</a> email: <a href="mailto:sales@zamnet.zm">sales@zamnet.zm</a> Tel: +260 1 290 358 Fax: +260 1 290 358

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Zimbabwe: Data Control - Internet Africa		http://harare.iafrica.com email: ops@harare.iafrica.com Tel: +263 04 758 194 Fax: +263 04 758 197

### 9.3 Asia

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Bangladesh: Agni BBS	Address: 2nd Floor, Faidpur Mansion, 75-76 Kakrail Road, Dhaka 1000	email: kabir@agni.com Tel: +880 2 833 984
Bangladesh: Aurora One	Address: Baitush Sharf Mosque Complex, 149/A Airport Road, Dhaka 1215	email: sujan@aurora-1.com Tel: +880 2 406 401 Fax: +880 2 883 393
Bangladesh: BDNet	Address: Data Corner Limited, JK Bhaban, 30 VIP Road, Kikrail, Dhaka 1000	email: info@bdnet.net Tel: +880 2 833 000 Fax: +880 2 833 662
Bangladesh: Delta Group	Address: GPO Box 2142, Dhaka 1000	email: info@bdmail.net/ sales@bdnet.net Tel: +880 2 838 674 Fax: +880 2 863 357
Bangladesh: DrikTap Bangladesh	Address: Drik Picture Library Ltd, House 58,Road 15A (new), Dhanmondi RA, Dhaka	email: ah@drikap.tool.nl Tel: +880 2 812 954 Fax: +880 2 863 470
Bangladesh: PradeshtaNet	Address: House 32-E, Road 17/A, Banani, Dhaka 1213	email: s.haque@ieee.org Tel: +880 2 881 800 Fax: +880 2 881 800

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
India: aXcess OnLine Services	Address: 3-10 Phoenix Mills Compound, Bombay 400 D13	email: sharad@axcess.net.in Tel: +91 22 493 7676 Fax: +91 22 493 6578
India: ERNet	Address: Gulmohar Cross Road, Number 9, Juhu, Bombay 400 O49	email: usis@doe.ernet.in Tel: +91 22 436 1329 Fax: +91 22 620 0590
India: IndiaLink Bombay	Address: Pravee Rao, IndiaLink Coordinator, c/o Maniben Kara Institute, Nagmidas Chambers, 167 P.D'Mello Rd, Bombay 400 038	email: mkr@inbb.gn.apc.org Tel: +91 22 262 2388
India: IndiaLink Delhi	Address: c/o Indian Social Institute, 10 Institutional Area, Lodiroad, New Delhi	email: leo@unu.ernet.in Tel: +91 11 463 5096 Fax: +91 11 462 5015
India: Live Wire! BBS		email:support@lwbom.migas2.fidonet.org Tel: +91 22 577 1111 Fax: +91 22 578 7812
India: Status IndiaGate		email: info@indigate.log.com Tel: +91 11 698 5111 Fax: +91 11 698 5111
India: UUNet	Address: Jubilee Hills, Hyderabad Ap 500 034	Tel: +91 842 238 007 Fax: +91 842 247 787
India: VSNL	Address: Matatma Gandhi Road, Fort, Bombay 400 001	Tel:+91 22 262 4020 Fax: +91 22 954 321
Pakistan: Brian Computer Services - Lahore		<a href="http://singnet.com.sg/~brains">http://singnet.com.sg/~brains</a> email: info@brian.com.pk Tel: +92 42 541 4444 Fax: +92 42 758 1126

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Pakistan: Brian Computer Services - Karachi		email: info@isb.brain.com.pk Tel: +92 21 455 8743 Fax: +92 21 783 2039
Pakistan: Brian Computer Services - Faisalabad		email: info@fsd.brain.com.pk Tel: +92 411 427 21 Fax: +92 411 715 719
Pakistan: Brian Computer Services - Sialkot		email info@skt.brain.com.pk Tel: +92 432593 646 Fax: +92 432 593 664
Pakistan: Brian Computer Services - Multan		http://singnet.com.sg/~brains email: info@mul.brain.com.pk Tel:+92 61 510 008 Fax: +92 61 573 568
Pakistan: Imran NET	Address: 3-J Gulberg-3, Lahore 54660	email: imran@nargis.imran.com Fax: +92 42 583 0111
Sri Lanka: DATANet		Tel: +94 1 437 545 Fax: +94 1 437 547
Sri Lanka: Information Laboratories	Address: 69/7A Attidiya Rd, Ratmalana	http://www.is.lk/is email: info@infolabs.is.lk Tel: +94 1 61 1061
Sri Lanka: Lanka Internet Services ltd	Address: IBM Building, 5th Fl, 48 Nawam Mawatha, Colombo 2	email: info@lanka.net Tel: +94 1 342 974 Fax: +94 1 343 056

#### 9.4 South-East Asia

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Indonesia: Bogor Internet		http://www2.bonet.co.id email: mikesgd@indo.net.id Tel: +62 251 316 386 Fax: +62 251 326 967
Indonesia: Idola	Address: Menara Thamrin, 19th Fl, JI.MH. Thamrim kav. 3, Jakarta 10340	email: sales@idola.net.id Tel: +62 21 230 2345 Fax: +62 21 315 8870
Indonesia: IndoInternet, PT		http://www.indo.net.id email: sales@indo.net.id Tel: +62 21 470 2889 Fax: +62 21 470 2965
Indonesia: RADNET	Address: Rahajasa Media Internet, Plaza 89, 6th Floor Suite 601, Jakarta 12950	http://www.rad.net.id email: riza@rad.net.id Tel: +62 21 850 6788 Fax: +62 21 850 6744
Indonesia: Sistelindo Mitralintas	Address: Land Mark Centre 1, 32nd FL Jl. Jendral, Sudirman No.1, Jakarta 12910	Tel: +62 21 520 2734 Fax: +62 21 522 3432
Philippines: IPhil Communication Network		http://www.iphil.net email: info@iphil.net Tel: +63 2 893 9705 Fax: +63 2 893 9710
Philippines: I-Way Services		http://I-way.iphil.net email: I-way@iphil.net Tel: +63 2 634 1963 Fax: +63 2 634 1963
Thailand: Asian Institute for Technology	Address: Bangkok 10501	email: hnp.ait.th@UUNET.UU.NET Tel: +62 2 516 0110

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Thailand: Assumption University KSC		email: admin@ksc.au.ac.th Tel: +66 2 719 1586 Fax: +66 2 719 1590
Thailand: Computer Communication Access for NGO's (CCAN)	Address: 121/72 Soi Chalermkla, Phya Thai Rd, Rajthevee, Bangkok 10400	Tel: +62 2 255 5552 Fax: +62 2 255 5552
Thailand: Internet Thailand Service		http://www.inet.co.th email: info@inet.co.th Tel: +66 2 642 7065 Fax: +66 2 642 7065
Thailand: KSC Commercial Internet Co Ltd		http://www.ksc.net.th email: iru@maia.au.ac.th Tel: +66 2 719 1948 Fax: +66 02 719 1945
Vietnam: Vietnam National Institute of Information Technology		email: admin@netnam.org.vn Tel: +84 4 346 907 Fax: +84 4 345 217

## 9.5 Caribbean

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
All American Cables and Radio Inc (Dominican Republic)		http://aacr.net email: echava@aacr.net Tel: +809 221 3211 Fax: +809 686 2385
Caribbean Internet Service Corp.		http://www.caribe.net email: webmaster@caribe.net Tel: +809 728 3992 Fax: +809 726 3093
Internet (Bermuda) Ltd		http://www.ibl.bm email: info@ibl.bm Tel: +809 296 1800 Fax: +809 295 7269

## 9.6 Latin America

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Argentina: AAPDH	Asociacion Argentina pro Derechos Humanos. Based in Madrid, Spain, this organisation works closely with human rights organisations throughout Latin America.	http://www.derechos.org/aapdh/
Argentina: Comint-ar		http://www.intr.ar.net email: jbarletta@usa.ar.net Tel: +54 1 813 8706
Argentina: SatLink S.A	Address: Sarmiento 944, Piso 7, Buenos Aires	http://www.satlink.com email: info@satlink.com Tel: +54 1 474 4512 Fax: +54 1 474 4512



<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Argentina: SiON Online Services		email: info@sion.com.ar Tel: +541 656 9195 Fax: +541 469 1334
Brazil: DGLNet Internet Provider		http://www.dglnet.co.br email: w3master@dglnet.com.br Tel: +55 192 360 058 Fax: +55 192 313 446
Brazil: MPS Informatica		http://www.mps.com.br email: info@mps.com.br Tel: +55 41 322 4744 Fax: +55 41 224 6288
Chile: Chilenet		http://nexus.chilenet.cl email: info@chilenet.cl Tel: +56 2 678 4269 Fax: +56 2 689 5531
Chile: IUSATel CHILE SA		http://www.iusanet.cl email: iusatel@iusanet.cl Tel: +56 2 246 9155 Fax: +56 2 246 9164
Chile: Netup Ltda		http://www.netup.cl email: info@netup.cl Tel: +56 2 251 0346 Fax: +56 2 251 0347
Chile: RdC SA		http://mailnet.rdc.cl Tel: +56 2 696 2277 Fax: +56 2 635 1132

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Chile: ReUNA		<a href="http://www.reuna.cl">http://www.reuna.cl</a> email: info@reuna.cl Tel: +56 2 274 0403 Fax: +56 2 274 0928
Costa Rica: TicoNet		<a href="http://www.ticonet.co.cr">http://www.ticonet.co.cr</a> email: sysop@ticonet.co.cr Tel: +506 011 290 3344 Fax: +506 011 290 3355
Ecuador		email: intercom@ecuanex.ec Tel: +593 2 227 014 Fax: +593 2 227 014
Mexico: Ashton Communication Corp		<a href="http://www.acnet.net">http://www.acnet.net</a> email: info@acnet.net Tel: +52 210 668 6000 Fax: +52 210 668 6001
Mexico: Brisa Computacion Puebla		email: brisa@noc.pue.udlap.mx Tel: +52 22 407 093 Fax: +52 22 375 563
Mexico: COMIMSA		<a href="http://www.comimsa.com.mx">http://www.comimsa.com.mx</a> email: scolunga@mail.comimsa.com.mx Tel: +52 84 169 346 Fax: +52 84 153 048
Mexico: CyberNet SA		<a href="http://www.cybermex.net">http://www.cybermex.net</a> email: info@mail.cybermex.net Tel: +52 62 602 272 Fax: +52 62 602 273

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Mexico: Datanet		<a href="http://www.data.net.mx">http://www.data.net.mx</a> email: info@data.net.mx Tel: +52 5 107 5400 Fax: +52 5 107 5405
Mexico: Info ABC		<a href="http://www.infoabc.com">http://www.infoabc.com</a> email: buzon@infoabc.com Tel: +52 5 559 8315 Fax: +52 5 559 4416
Mexico: InterMex		<a href="http://www.intermex.com.mx">http://www.intermex.com.mx</a> email: mena@mail.intermex.com.mx Tel: +52 42 184 895 Fax: +52 42 184 895
Mexico: Internet de Mexico SA	Address: Paseo de Echegaray #3 int206, Naucalpan	<a href="http://www.internet.com.mx">http://www.internet.com.mx</a> email: info@mail.internet.com.mx Tel: +52 3 602 931 Fax: +52 3 731 493
Mexico: Nexus Net		<a href="http://nexusparc.acnet.net">http://nexusparc.acnet.net</a> email: nexus@tag.acnet.net Tel: +52 93 520 355 Fax: +52 93 520 356
Mexico: Soluciones Avanzadas de Redes		<a href="http://www.sar.net">http://www.sar.net</a> email: info@sar.net Tel: +52 5 420 5900 Fax: +52 5 420 5909
Mexico: SPIN, Sistema Profesional de Informacion		<a href="http://spin.com.mx">http://spin.com.mx</a> email: info@spin.com.mx Tel: +52 5 628 6200 Fax: +52 5 628 6220

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Mexico: Universidad Regiomontana A.C		http://www.ur.mx email: webmaster@mail.ur.mx Tel: +52 8 342 5294 Fax: +52 8 344 3470
Nicaragua: UniComp		email: computo@uni.ni Tel: +505 2 783 142 Fax: +505 2 673 709
Paraguay: Digital Electronics Laboratory		email: info@ledip.py Tel: +595 21 334 650 Fax: +595 21 310 587
Peru: Red Cientifica Peruana		http://www.rcp.net.pe email: operador@rcp.net.pe Tel: +51 1 445 5168 Fax: +51 1 444 7799
Venezuela: Internet Comunicaciones	Address: Centro Banaven, Chuao, Caracas	http://www.internet.ve email: info@ccs.internet.ve Tel: +58 2 959 9550 Fax: +58 2 959 4550
Venezuela: NerPoint Communications Inc		email: info@netpoint.net Tel: +58 305 891 1955 Fax: +58 305 891 2110

## 9.7 Middle East

<i>Country/Source</i>	<i>Description/Address</i>	<i>Email/internet/tel/fax</i>
Turkey: EgeNET		<a href="http://www.ege.edu.tr/EgeNET">http://www.ege.edu.tr/EgeNET</a> email: <a href="mailto:info@cakabey.ege.edu.tr">info@cakabey.ege.edu.tr</a> Tel: +90 232 388 1080